**90 days to Onboarding**

Are you finding yourself hiring new employees and struggling clearly to communicate what is expected of them and when? Way too often an employee is hired or moved to another position, and they do not have a roadmap of the role. They end up figuring out as they go and with this concept comes a lot of struggles, stress, and frustration, along with upsets to workflows, teams, and even patients.

Stop the madness and set you and your team up for success from the get-go! This plan has proven to create efficient transitions for existing team members and train the new. Amanda has developed a 90-day onboarding plan that will provide the confidence that all team members want and deserve without the stress, frustrations, and struggles that bring on the upsets to workflows, teams, and your patients.

* Identify was the responsibilities for each role
* Discover how to clearly set expectations by reviewing or creating job workflows for each position
* Define a roadmap for your custom 90-day process by identifying what tasks are most important
* Develop valued team members by building the team’s confidence
* Create checklists for assessments to ensure proper understanding
* Identify when a team member is not a good fit before investing too much time
* Identify areas for improvement before it is too late
* Create the space for easy accountability
* Use this guide to keep the team aligned overtime

With Amanda’s help you can onboard new team members, keep existing team members aligned, and create clear communications for everyone. All while keeping your daily workflow running smooth and your patients getting the care they deserve.

**Systems and Protocols**

How often do you hear “I don’t have time for that”? Or, have you heard, I didn’t know I was supposed to be doing that and you swear you told them a million times? How about when you have meetings and you feel like it was a waste of time because no one followed through with the action items?

You just want to scream now don’t you!

Good news! You can reduce all of these frustrations along with many others by simply creating systems and protocols. Without clear communications to the Who, What, When, Where, and WHY, the team has no direction.

Amanda has seen first-hand how written protocols can develop a smoother workflow, create accountability in team members, and have the team be less busy and more productive!

* Discover strategies for team accountability
* Identify the checks and balances to ensure a proactive workflow
* Recognize the deference between busy and productive
* Define team meetings facilitation strategies for maximizing efficiency and results.
* Discover how to deliver VIP patient experiences
* Develop skills to communicate effectively with the team
* Learn to empowering techniques for lowering receivables
* Identify scheduling in a way that increase production

The bonus part is; by having protocols in place, you are taking the managing from the people to the protocols. That means NO MORE BLAME GAME! You also eliminate the “If everyone is doing it, no one is doing” from your practice.

Ways to get this coaching

**Dentrix training**

Your Practice Management Software is one of the biggest tools you have. Are you using it to it’s fullest potential? Do you wish you had someone who is an expert to show you the tips and tricks?

You do! It’s Amanda!

Whether you need entry level training for new users or a more advanced training for long term user, Amanda is the girl for you. Amanda is passionate about helping office create best practice for their software use.

What to expect

* Unlimited number of attendees